



E911 COMMUNICATIONS DIVISION

MISSION:

Our mission is to receive, process, and dispatch appropriate emergency response agencies to all 911 calls for emergency services in Moore County.

Services:

Our telecommunications staff provides callers with pre-arrival medical and fire instructions when appropriate and acts as a liaison to the public when called upon for assistance. The center utilizes standards established by the National Academy of Emergency Dispatch (NAED) for receiving requests for service and assigning resources. Telecommunicators operate the E911 center twenty-four hours a day, seven days a week.

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